



Who is CyberCom?

About CyberCom Global

CyberCom is a provider of IT and Internet connectivity solutions to the hospitality and tourism industry in the Asia-Pacific region.

The CyberCom Group was established in 1995. The group has twelve sales and support centres across New Zealand, Australia, Malaysia and Singapore, from where it supports customers throughout the region. CyberCom uses a combination of remote management solutions as well as a local partners to maintain support for it's customers in the region.

Flex Data Technologies Sdn Bhd was established in 2005 as CyberCom's Malaysian-based regional sales and support arm. Flex Data currently provides call-centre and remote technical support to CyberCom's Asia-Pacific operations.

As an MSC status company Flex Data is also a software developer. Flex Data is tasked with the development of solutions for the CyberCom Group, which meet the specific needs of the hospitality and tourism industry.

CyberCom Internet Zones

CyberCom Internet Zones include CyberCom WiFi Hotspots, in-room wired access, Internet Kiosks and Business Centres across Asia-Pacific. Our solutions are present in a wide variety of hotels, backpackers, airports and numerous other tourist locations across the region.

A simple prepaid PIN allows access across CyberCom Internet zones. PINs can be purchased from individual sites and, in many cases, roam to other CyberCom Internet Zones. As a CyberCom Internet Zone customer you can surf the Internet, check email, or securely log on to your company network via your laptop or PDA on our high speed wireless Internet connection. Alternatively CyberCom enabled business centres or kiosks allow access for those who are not equipped with a laptop or PDA with which to access the

Internet.

CyberCom Support

With nine support centres across the Asia-Pacific region, CyberCom proactively monitors installations, providing phone, remote diagnosis & repair, and on-site support to our customers and their guests.

In addition nine support centres across Asia-Pacific, Cybercom works with local partners throughout the region, to ensure that we are able to respond to technical problems that require on-site intervention quickly and efficiently.

CyberCom R&D

With R&D centres in Malaysia and New Zealand, our solutions can be customised to meet the requirements of individual site partners.

CyberCom's development team ensures that our solutions are up to date, and meet the ever-changing needs of our customers and their guests. Our team constantly monitors customer feedback and translates this into system enhancements and innovative new solutions.

A Global Internet Community

CyberCom Internet brings the world of Internet zones to your customer... and your customer to the world! Soon, with CyberCom Internet you will be able to access high speed wireless Internet from LA to Sydney easily and conveniently. Charges will be fed directly to your CyberCom Internet Wireless account.

Contact your CyberCom account manager today to maximise the value potential of your guest!

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